

會員部審核人員

# STCO 會員修正表格

			_			
主卡卡號						
Primary Membership No.						

交易序號

		Amenamer	it Form	Primary M	embersh	ip No.				
	]續約 Renewal □ 商業 Busin	ess(副卡必須與主卡同	同時辦理)	金星 Gold	d Star					
	續卡總數:主卡 Renewal Qty: Primary		張 副卡 Add-on				張			
			- /							
	Add on Membership No.		/			/ _				
			/			/				
	申請副卡 Add on Applicant					與主卡人關係 Relationship				
	(●副卡及家庭卡使用期限:年) 姓名	月,不論何時加入,並非以加 出生日期	]入會員當月份算; 年	起十二個月 ●每 月	要張副卡 日	年費新台幣900元 身份證字號	5)			
	Name 住家電話 ( )	Birthday  行動電話	Year	Month		ID No. 電子郵件				
	Home Phone #	Mobile Phone #				Email				
	通訊地址 縣 Mailing Address 市	郵遞區號區。								
	〕變更副卡 Change add-on cardho		家庭上结右	٨ ٥١ ١		d cardholder :	與主卡人關係			
	原副卡/家庭卡持卡人姓名		<b>外院下1寸月</b> /	更改後持	寺卡人姓	挂名	Relationship			
	Name/ Original add-on/ Household cardholder 身份證字號	電話(  )		行動電詞	舌	lder	出生日期	年	月	日
	ID No	郵遞區號		Mobile Ph	one #	電子郵信	Birthday 件	Year	Month	Day
	Mailing Address市	區				Email				
	〕會員卡遺失申請補發新卡 ○ 申請人	原會昌一	<b>ト</b> 號碼			新會員·	卡號碼			
		Membersi				New Mer	mbership#			
•	I請人姓名 pplicant Name		會員· Membe							
	申請查詢、調閱或複製個人	人資料 Enquire and make				mation				
	消費記錄 Shopping history			份 個人資 Personal		ion			_:	份 —
	補充或更正個人資料 supple	ment or correct your person	onal information	1						
	新個人資料 New personal information				151					
	]不再收到實體賣場活動文宣 un: ]不再收到實體賣場簡訊及電話		•	□ 不再	拟到复	實體賣場電子	郵件 Unsubscrit	oe from ware	house emai	ils
	(不包括續約信函、商品回收信、自動			g renewal lett	ers, rec	all letters and a	auto-renew text	s )		
	本人保證所填寫之資料及所提供之									
	法令許可範圍内蒐集、處理、國際 本人均已詳閱了解及同意本申請表	附件之個人資料保護聲明	與會員規章並	遵守之。						• •
- 1	The information above and document prov to Costco using the provided for its comme Statement and Costco's Conditions of Mer	ercial, marketing, and researc	h activities, to the	e extent permiss	sible by I					
	主卡申請人簽名 Signature/Prim	•		到期 Date	your.					
										_
	本人保證所填寫之資料及所提供之 用其個人各項資料進行好市多行政 人資料保護聲明與會員規章並遵守	研究與電子郵件、簡訊								
	The information above and document proves research activities, to the extent permissib attachments of this agreement on behalf o	vided are accurate to the best ble by law. I have read and ag								
	申請人簽名 Signature/Househol	d & Add on Applicant	E	期 Date						
	收款總金額\$ Total Paid Amount			□ 有效£ Exp. Da						
										_

## PERSONAL INFORMATION PROTECTION ANNOUNCEMENT

According to Personal Information Act and any related laws and acts, Costco President Taiwan Inc., in order to execute customer and client management, marketing as well as any other business purpose permitted by authority of R.O.C. or listed in Costco's business and operation procedures, President Taiwan Inc. will collect, process, and use personal information such as name, date of birth, I.D. card number, contact information, marital status, family, and other information which may deem necessary to ascertain your true identity. This information shall be retained and processed during the tenure of the membership and at least within 1.5 years after the termination of the membership. The exception will be processes related to personal information needed to execute the products recall, products refund and benefits related procedures. In addition, due to the necessity of business operations, Costco President Taiwan, IT Services and any related 3rd party vendors contracted with Costco President Taiwan Inc. as well as Costco Wholesale Corporation will possess and use the information above. The stated Information shall be stored as paper based record and by electronic means within Taiwan (R.O.C.) and also countries where IT Services are offered or the location of data center. Any personal information the members provided above can be corrected or modified by filling the Amendment Form.

Based on the requirements of R.O.C. related laws and acts as well as international personal information protection laws and acts, Costco President Taiwan Inc. establishes its business partner and vendor selection and management mechanism. The companies mentioned above shall also establish and conduct personal information protection mechanism to secure personal information of Costco President Taiwan Inc. members. Furthermore, if you wish to understand the detailed information regarding the process and use of your personal information, please contact membership Counter at any Costco Taiwan warehouse.

According to R.O.C. Personal Information Protection Act, when Costco President Taiwan collects, processes, or uses your personal information, you may exercise your rights as below:

- (1) enquire and request for review of your personal information.
- (2) request to make duplications of your personal information.
- (3) request to supplement or correct your personal information.
- (4) request to discontinue collection, processing or use of your personal information.
- (5) request to delete your personal information.

If you would like to exercise your above rights, please contact membership Counter at any Costco Taiwan warehouse for your request. The phone number of Costco President Taiwan Inc. and address of each store in Taiwan are listed on the website of Costco President Taiwan Inc.

Due to any reason, if you fail to provide your personal information to Costco President Taiwan, your membership rights and benefit might be jeopardized. Furthermore, if Costco President Taiwan cannot obtain sufficient personal information of yours, it might NOT be able to provide you the membership of Costco President Taiwan Inc.

Privacy protection is one of the top priorities of Costco President Taiwan Inc. If you need further information regarding our privacy and personal information announcement, please contact membership Counter at any Costco Taiwan warehouse

### **CONDITIONS OF MEMBERSHIP**

#### **Membership Card**

- Membership is available to qualifying individuals age 18 and over. Business primary membership is only available for a business owner, or a head of a non-profit organization or government agency.
- The membership card can only be used by the individual to whom the card has been issued.
- The member's photograph is required to validate the card. Photographs are taken at the warehouse. If your card is ever lost or stolen, your picture prevents unauthorized use.
- 4. A person who has received a membership refund within 6 months or has already refunded membership twice is not qualified to apply the membership.
- Costco reserves the right to refuse membership to any applicant. Membership can be revoked by Costco without cause.
- The membership card is the property of Costco and must be returned upon request.
- 7. Your membership card must be shown on entering the warehouse and at the time of making any purchases. Bar codes, photo or other copies of the membership card are not acceptable. If the membership has expired, you need to renew your membership before shopping.
- To ensure that all members are correctly charged for the merchandise purchased, Costco reserves the right to check the receipts as you leave the warehouse.

#### **Membership Application & Membership Fee**

 Gold Star primary membership is NT\$1,350 (Business primary membership is NT\$1,150) which includes a free household card and is for a 12 month period from the month of enrolment.

- 2. The free household card is available to primary's spouse, parents, brother or sister, child over age of 18 or any immediate family member over the age of 18 and living at the same address. Household card member is required to sign on the application form.
- 3. Up to 6 add on cards are available for business primary at NT\$900 each. Both household and add on cards expire at the same time as the primary membership card, regardless of when they were issued. Business and-on card members are required to sign on the application form.
- 4. The primary member is responsible for household and add on cards applying, renewing, deleting and refunding. The primary members are not allowed to resell their add on memberships.

#### **Membership Card Lost / Stolen**

- If you forget to bring your membership card when shopping, you can apply for a Temporary Membership Card with identification.
- If you lose your membership card, you can apply for a free reissued membership card at the membership counter.

#### **Membership Renewal**

- The primary member must authorise renewal changes, including additions or deletions. If the primary member refunds his or her membership, the household and add on cards are invalid.
- 2. Renewal is for a 12-month period based on the month of initial enrollment, whether or not shopping privileges have been exercised. Memberships renewed within 2 months after expiration of the current membership year will be extended for 12 months from the expiration date. Memberships renewed more than 2 months after such expiration will be extended for 12 months from the renewal date.
- You will receive a renewal notice by mail each year. You will not receive new membership cards each year. You can renew your membership by:
  - a. visiting Costco website (www.costco.com.tw) membership section.
- b. visiting any Costco warehouse membership counter or front end registers.
- c. applying for automatic billing on Costco Co-branded Credit Card. Costco members may charge their membership fees automatically on the Costco co-branded card; the card will be charged on your renewal month. Members who auto-renew their membership will not receive a renewal notice in the mail.
- Payment must be made for all cardholders when renewal is processed.
   Add on cardholders can not renew for their own membership.

#### **Payment**

- Costco accepts cash and Costco Co-branded Credit Card. Different payment rule may be applied and displayed for Costco Online Shopping, Costco Gas Stations or any other service running by Costco.
- The credit cardholder must be the same person as the Costco membership cardholder.

#### **Miscellaneous**

- Only members with valid membership cards may purchase items at Costco, although we welcome two guests per cardholder.
- Members are responsible for their guests and children, they must be kept with them at all times.
- 3. Costco can refuse entry to anyone at any time, at its discretion.
- 4. Smoking, chewing Betel Nut, taking photos, recording, is not permitted at Costco warehouses. Animals are not permitted in Costco warehouses unless admission is required by applicable law.
- Members will be required to purchase any packages opened or damaged by them or their guests.
- 6. All members need to obey all the conditions of membership. Membership is subject to any and all rules adopted by Costco, and these rules may be amended from time to time without notice.
- This form will be destroyed based on the company data management procedure.

#### **Risk-Free 100% Satisfaction Guarantee**

On Membership:

We will refund your membership fee in full at anytime if you are dissatisfied and wish to cancel your membership during the valid membership year.

#### On Merchandise:

We guarantee your satisfaction on every product we sell with a full refund, with the following exceptions:

- Electronics: Costco will accept returns within 90 days from the date of purchase for Televisions and Projectors, Major Appliances, Computers, Touchscreen Tablets, Cameras, Camcorders, MP3 players and Cellular Phones.
- Diamonds: 1.00ct or larger: Members returning a diamond over 1.00ct must also present all original paperwork (IGI and/or GIA certificates). Within 3 business days, we will have a third-party Graduate Gemologist inspect for authenticity.
- 3. All tires sold and installed through Costco Wholesale are covered by a 5-year Road Hazard Warranty protecting customers against treadwear damage and tire failure. Please visit Costco Tire Center for details.
- 4. Special Order Kiosk and Custom Installed Programs: Custom product(s) manufactured to our member's personal and unique specifications cannot be returned or refunded, except for warranty repair/replacement due to failure to meet specifications.

\*Major appliances: Visit www.costco.com.tw FAQs section for specific coverage terms.